



Ms Rebecca Pope
Liquor and Gaming Solutions

By email to: bec@lgsgroup.com.au

16 April 2024

Dear Ms Pope

Application No.	SR0001166808 (Change of boundaries) SR0001166835 (Non-restricted area authorisation variation)
Applicant	NORAH HEAD BOWLING AND SPORTS CLUB LIMITED
Application for	Change of boundaries and non-restricted area authorisation variation
Application date	24 November 2023
Decision date	20 March 2024
Licence name	Norah Head Bowling & Sports Club Limited
Trading hours	On-premises consumption Monday to Thursday 10:00 AM – 10:00 PM Friday to Saturday 10:00 AM – 12:00 midnight Sunday 10:00 AM – 10:00 PM Take-away sales Monday to Saturday 05:00 AM – 12:00 midnight Sunday 10:00 AM – 10:00 PM
Premises	32 Victoria Street Norah Head NSW 2263
Legislation	Sections 3, 18, 40, 44, 45, and 48 of the <i>Liquor Act 2007</i> Section 22 of the <i>Registered Clubs Act 1976</i>

Decision of the Independent Liquor & Gaming Authority
Application for a change of boundaries and non-restricted area authorisation variation –
Norah Head Bowling & Sports Club Limited

We **approve** the application above under section 94 of the *Liquor Act 2007* — with the conditions set out in Schedule 1.

Statement of reasons

Overall, we are satisfied that the social impact of approving the application will not be harmful to the well-being of the local or broader community, while also promoting a balanced and responsible development of the industry.

Our main findings

The local community for the purposes of this decision is Norah Head. The broader community is the Local Government Area (LGA) of Central Coast.

Positive social impacts

The applicant seeks a change of boundaries (COB) to permanently expand the licensed premises to include the outdoor areas, tennis courts and bowling green. This will permit members (and their guests) to consume liquor in these areas and will allow outdoor dining.

The proposed licensed boundary for the tennis courts and bowling green was previously authorised by a temporary outdoor dining approval until 31/12/2023. There were no records of adverse findings or non-compliance at the venue while the temporary boundaries were in place.

A variation to the non-restricted area authorisation has also been sought to permit minors access to these proposed areas of the club (excluding the gaming room) in the company of a responsible adult.

We are satisfied that the proposal would benefit the local and broader communities by providing increased convenience and choice.

Negative social impacts

We accept that the proposal could contribute to an increase in alcohol-related harm in the local and broader communities because of the:

- licence boundary of the club expanding by three times its existing size
- higher crime rates in the Central Coast for incidents of alcohol-related domestic assault, alcohol-related non-domestic assault and malicious damage to property compared to the NSW rate.

However, we are satisfied that these risks are reduced by the:

- premises not being located in any crime density hotspots
- indication of an average level of socio-economic advantage in both Norah Heads and the Central Coast compared to other communities in NSW
- premises being the only licensed club in Norah Heads, which has a relatively small population and a median age of 51
- trading hours remaining unchanged; the club is permitted to operate unrestricted hours but instead operates under reduced hours which is reflected in the liquor plan of management
- patron capacity not increasing as licensing the bowling green and tennis court will service existing club members
- premises being surrounded by either a permanent fence or dense shrubbery and the bowling green only being accessible via the front entrance of the clubhouse
- premises not increasing the availability of gaming at the premises
- harm-minimisation measures outlined in the plan of management and licence conditions, as set out in Schedule 1.

The material we considered

We considered the following material when making our decision:

- the application material — including evidence that stakeholders and the community were notified about the application
- a community impact statement (CIS)
- the plan of the licensed premises and any authorisations
- a plan of management for the licensed business
- statistics from Liquor & Gaming NSW, Bureau of Crime Statistics and Research, NSW Health and Australian Bureau of Statistics on the socio-economic status, liquor licence density, alcohol-related crimes rates and health issues in the local and broader communities
- stakeholder submissions and the applicant's response to them.

We also considered [Guideline 6](#) to assess the likely social impact to the local and broader community.

This decision will be published on the [Liquor & Gaming NSW website](#) in accordance with section 36C of the *Gaming and Liquor Administration Act 2007*.

If you have any questions

Please contact the case manager, Leonie Jennings, at leonie.jennings@liquorandgaming.nsw.gov.au if you have any questions.

Yours sincerely



Caroline Lamb

Chairperson

For and on behalf of the **Independent Liquor & Gaming Authority**

Schedule 1
Licence conditions to be imposed
Norah Head Bowling & Sports Club Limited

No.	Condition to be imposed	Description
1.	Social impact	The business authorised by this licence must not operate with a greater overall level of social impact on the well-being of the local and broader community than what could be reasonably expected from the information contained in the Community Impact Statement, application and other information submitted in the process of changing the licence boundaries of the premises (SR0001166808) on 20 March 2024.
2.	Plan of management	The premises is to be operated at all times in accordance with the Plan of Management dated January 2024 as may be varied from time to time after consultation with NSW Police. A copy of the Plan of Management is to be kept on the premises, and made available for inspection on the request of a police officer, council officer, Liquor and Gaming NSW inspector, or any other person authorised by the Independent Liquor and Gaming Authority.
3.	Non-restricted area	Non-Restricted Area Authorisation: whole of the licensed premises excluding the outdoor gaming room.
4.	Liquor accord	The licensee or its representative must join and be an active participant in the local liquor accord.
5.	Complaints register	<ol style="list-style-type: none"> 1) A complaints register is to be maintained at the premises at all times which records the following: <ol style="list-style-type: none"> a. the name and number of the complainant b. the time and date on which the complaint was received c. the nature of the complaint, and d. the measures taken to resolve the complaint. 2) Details of complaints received, either in person or over the phone, must be: <ol style="list-style-type: none"> a. recorded in the complaints register, and b. reported to the duty manager. 3) A mobile or dedicated contact number for the duty manager is to be published on the hotel's website, and on a sign to be posted at the premises entrance. If requested, the duty manager's contact details must be provided to complainants. A messaging service must be in place if the dedicated contact number is unattended
6.	CCTV	<ol style="list-style-type: none"> 1) The licensee must maintain a closed-circuit television (CCTV) system on the premises in accordance with the following requirements: <ol style="list-style-type: none"> (a) the system must record continuously from opening time until one hour after the premises is required to close (or, in the case of a premises that is not required to cease trading, continuously at all times), (b) recordings must be in digital format and at a minimum of ten (10) frames per second, (c) any recorded image must specify the time and date of the recorded image, (d) the system's cameras must cover the following areas: <ol style="list-style-type: none"> (i) all entry and exit points on the premises, (ii) the footpath immediately adjacent to the premises, and

No.	Condition to be imposed	Description
		<p>(iii) all publicly accessible areas (other than toilets) within the premises.</p> <p>2) The licensee must also:</p> <p>(a) keep all recordings made by the CCTV system for at least 30 days,</p> <p>(b) ensure that the CCTV system is accessible at all times the system is required to operate pursuant to clause 1(a), by at least one person able to access and fully operate the system, including downloading and producing recordings of CCTV footage, and</p> <p>(c) provide any recordings made by the system to a police officer or Liquor and Gaming NSW inspector within 24 hours of any request by the police officer or Liquor and Gaming NSW inspector to provide such recordings.</p>

**Licence conditions to be revoked
Norah Head Bowling & Sports Club Limited**

Condition to be revoked	Description
Condition 3010 (to be replaced by 'Non-restricted area' condition above)	Areas: Members Bar Area, Lounge, Beer Garden, Foyer, Auditorium, Dining Room and Amenities.