NSW Independent Liquor & Gaming Authority

Our ref: DF24/017231

Ms Fiona Christine Myatt

AMW Lawyers

12 August 2024

Dear Ms Myatt

Application No.	APP-0012644947				
Applicant	Ai Xian Ben Zhu				
Application for	New hotel (full) licence with minors' area authorisation				
Application date	18 March 2024				
Decision date	17 July 2024				
Licence name	Strathfield Tavern				
Trading hours	Consumption on premises – whole of premises excluding Outdoor Terrace				
	Monday to Sunday 10:00 AM – 12:00 midnight				
	Consumption on premises – Outdoor Terrace				
	Monday to Saturday 10:00 AM – 12:00 midnight				
	Sunday 10:00 AM - 10:00 PM				
	Take away sales				
	Monday to Saturday 10:00 AM – 12:00 midnight				
	Sunday 10:00 AM - 10:00 PM				
Premises	5 Strathfield Square				
	Strathfield NSW 2135				
Legislation	Sections 3, 11A, 12, 14, 15, 40, 44, 45, 48, 49 and 121 of the <i>Liquor Act</i> 2007				

Decision of the Independent Liquor & Gaming Authority Application for a new hotel (full) licence with minors' area authorisation – Strathfield Tavern

We **approve** the application above under section 45 of the *Liquor Act 2007* — with the conditions set out in Schedule 1. The 6-hour closure period overrides any condition of the licence.

Statement of reasons

We are satisfied that the overall impact of approving the application will not be detrimental to the well-being of the local or broader community.

Our main findings

The local community for the purposes of this decision is Strathfield. The broader community is the Local Government Area (LGA) of Strathfield.

Positive social impacts

The application seeks to operate a new hotel (full) licence with associated minors' area authorisation located within Strathfield council's proposed Strathfield Town Centre Masterplan. There will be no dedicated bottle shop as part of the business model.

We are satisfied that the proposal would benefit the local and broader communities by providing increased convenience and choice.

Negative social impacts

We accept that the proposal could contribute to an increase in alcohol-related harm in the local and broader communities because of the high-density hotspots at the venue for all offence categories we considered.

However, we are satisfied that these risks are reduced by the:

- lower crime rates in the suburb and LGA than in NSW for all offence categories we considered
- lower saturation of all other licence types in the suburb and LGA than in NSW
- lower rate of alcohol-attributable hospitalisations and deaths than in NSW
- SEIFA data indicating that the communities in the suburb and LGA may be considered advantaged compared to the rest of NSW
- venue's plan of management including additional measures raised by stakeholders and members of the public to manage noise, traffic, security and minors
- harm-minimisation measures outlined in the plan of management and licence conditions, as set out in Schedule 1.

The material we considered

We considered the following material when making our decision:

- the application material including evidence that stakeholders and the community were notified about the application
- a community impact statement (CIS)
- the plan of the licensed premises and any authorisations
- a plan of management for the licensed business
- a development consent for the premises
- statistics from Liquor & Gaming NSW, Bureau of Crime Statistics and Research, NSW Health and Australian Bureau of Statistics on the socio-economic status, liquor licence density, alcohol-related crimes rates and health issues in the local and broader communities
- stakeholder submissions and the applicant's response to them.

We also considered Guideline 6 to assess the likely social impact on the local and broader community.

This decision will be published in accordance with section 36C of the Gaming and Liquor Administration Act 2007.

If you disagree with this decision

If the applicant, or a person who was notified of the application and made a submission, is unhappy with this decision, they may apply to <u>NCAT</u> for a review of the decision.

An application for review must be made no later 28 days after the decision is published on the website. There is a fee to lodge the application.

For more information, please contact the NCAT Registry at Level 10 John Maddison Tower, 86-90 Goulburn Street Sydney or visit the NCAT website.

If you have any questions

Please contact the case manager, Sophie Cartwright, at Liquor & Gaming NSW if you have any questions.

Yours sincerely

Caroline Lamb

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Chairperson

Independent Liquor & Gaming Authority

Schedule 1: Licence conditions to be imposed - Strathfield Tavern

No.	Condition to be imposed	Description				
1.	6-hour closure	Section 11A of the Liquor Act 2007 applies to this licence. Liquor must not be sold by retail on the licensed premises for a continuous period of six (6) hours between 04:00 AM and 10:00 AM during each consecutive period of 24 hours. The licensee must comply with this 6-hour closure period along with any other limits specified in the trading hours for this licence				
2.	Consumption on premises	Good Friday 12:00 noon - 10:00 PM				
		Christmas Day 12:00 noon - 10:00 PM (liquor can only be served with or ancillary to a meal in a dining area)				
		December 31 st Normal opening time until normal closing time or 2:00 AM on New Year's Day, whichever is the later				
		Note: Trading is also allowed after midnight into the early morning of Good Friday and Christmas Day if authorised by an extended trading authorisation. Trading must cease at the time specified under the authorisation. The latest time that can be specified is 5:00 AM.				
3.	Take away sales	Good Friday Not permitted				
		December 24 th Normal trading Monday to Saturday, 10:00 AM to 12:00 midnight on a Sunday				
		Christmas Day Not permitted				
		December 31 st Normal trading Monday to Saturday, 10:00 AM to 12:00 midnight on a Sunday				
4.	Social impact	The business authorised by this licence must not operate with a greater overall level of social impact on the wellbeing of the local and broader community than what could reasonably be expected from the information contained in the Community Impact Statement, application and other information submitted in the process of obtaining this licence.				
5.	Plan of management	The premises is to be operated at all times in accordance with the Plan of Management dated May 2024 as may be varied from time to time after consultation with NSW Police. A copy of the Plan of Management is to be kept on the premises and made available for inspection on the request of a police officer, council officer, Liquor and Gaming NSW inspector, or any other person authorised by the Independent Liquor and Gaming Authority.				
6.	CCTV	 The licensee must maintain a closed-circuit television (CCTV) system on the premises in accordance with the following requirements: a. the system must record continuously from opening time until one hour after the premises is required to close (or, in the case of a premises that is not required to cease trading, continuously at all times), b. recordings must be in digital format and at a minimum of ten (10) frames per second, 				

No.	Condition to be imposed	De	Description		
			c.	any recorded image must specify the time and date of the recorded image,	
			d.	the system's cameras must cover the following areas:	
				i. all entry and exit points on the premises,	
				ii. the footpath immediately adjacent to the premises, and	
				iii. all publicly accessible areas (other than toilets) within the premises.	
		2.	The	e licensee must also:	
			a.	keep all recordings made by the CCTV system for at least 30 days,	
			b.	ensure that the CCTV system is accessible at all times the system is required to operate pursuant to clause 1(a), by at least one person able to access and fully operate the system, including downloading and producing recordings of CCTV footage, and	
			c.	provide any recordings made by the system to a police officer or Liquor and Gaming NSW inspector within 24 hours of any request by the police officer or Liquor and Gaming NSW inspector to provide such recordings.	
7.	Incident Register	1.	lice inc	e licensee must maintain a register, in which the ensee is to record the details of any of the following idents and any action taken in response to any such ident:	
			a.	any incident involving violence or anti-social behaviour occurring on the premises,	
			b.	any incident of which the licensee is aware that involves violence or anti-social behaviour occurring in the immediate vicinity of the premises and that involves a person who has recently left, or been refused admission to, the premises,	
			c.	any incident that results in a person being turned out of the premises under section 77 of the Liquor Act 2007,	
			d.	any incident that results in a patron of the premises requiring medical assistance.	
		2.		e licensee must, if requested to do so by a police officer Liquor & Gaming NSW inspector:	
			a.	make any such incident register immediately available for inspection by a police officer or Liquor & Gaming NSW inspector, and	
			b.	allow a police officer or Liquor & Gaming NSW inspector to take copies of the register or to remove the register from the premises.	
		3.	the	e licensee must ensure that the information recorded in incident register under this condition is retained for at st 3 years from when the record was made.	
8.	Liquor Accord			Accord The licensee or its representative must join an active participant in the local liquor accord.	

No.	Condition to be imposed	Description
9.	Crime scene preservation	Immediately after the person in charge of the licensed premises or a staff member becomes aware of any incident involving an act of violence causing injury to a person on the premises, the person in charge of the licensed premises and/or staff member must:
		 take all practical steps to preserve and keep intact the area where the act of violence occurred, retain all material and implements associated with the act of violence in accordance with the crime scene preservation guidelines issued by NSW Police, as published from time to time on the Liquor and Gaming NSW website,
		3. make direct and personal contact with NSW Police to advise it of the incident, and
		4. comply with any directions given by NSW Police to preserve or keep intact the area where the violence occurred.
		In this condition, 'staff member' means any person employed by, or acting on behalf of, the licensee of the premises, and includes any person who is employed to carry on security activities (e.g. crowd controller or bouncer) on or about the premises.
10.	Minors' Area	Minors Area Authorisation:
		- whole of the Ground floor, excluding the Gaming area
		- whole of the First floor
11.	Complaints register	A complaints register is to be maintained at the premises at all times which records the following:
		a. the name and number of the complainant
		b. the time and date on which the complaint was received
		c. the nature of the complaint, and
		d. the measures taken to resolve the complaint.
		Details of complaints received, either in person or over the phone, must be:
		a. recorded in the complaints register, and
		b. reported to the duty manager.
		3. A mobile or dedicated contact number for the duty manager is to be published on the hotel's website, and on a sign to be posted at the premises entrance. If requested, the duty manager's contact details must be provided to complainants. A messaging service must be in place if the dedicated contact number is unattended.