

NSW Independent Liquor & Gaming Authority Strategic Plan 2023 - 24

Objective

The Independent Liquor and Gaming Authority is established by statute to facilitate the balanced development of the hospitality industry while minimising the risks of harms associated with gaming machines and liquor consumption.



Strategic Priorities

The key priorities for the Authority in the 2023-24 financial year are:

A red line-art icon of a shield with a dotted border, representing protection and defense.	Protecting communities from harm associated with liquor consumption and gaming machines, including new and emerging gaming technologies and evolving business models
A red line-art icon of five hands joined together in a circle, representing community and engagement.	Engaging with communities, including those in regional and rural areas in order to better understand community aspirations and address alcohol and gaming-related issues across NSW
A red line-art icon of a magnifying glass, representing investigation and evidence.	Making best use of available evidence to support our decision making and to identify and respond to 'hot spots' for risk of harm
A red line-art icon of two hands shaking, representing communication and partnership.	Engaging and communicating in plain English with stakeholders including the hospitality industry, vulnerable communities and those who serve them, government agencies, local councils, and others affected by our decisions
A red line-art icon of a hand holding a heart, representing care and human-centeredness.	Being human-centred in our approach by considering the expectations and aspirations of those we engage with and by ensuring the safety, development and recognition of our people